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Languages

English (Professional Working)
French (Native or Bilingual)
Arabic (Native or Bilingual)

Salam Daher

Application Developer / Solution Provider at Safetykleen
London, Greater London, United Kingdom

Summary

Application Developer / Solution Provider with +10 years' experience.

A highly skilled "solution oriented" professional with experience in helping businesses achieve their goals using various technologies such as Microsoft CRM/.NET/SQL.

Looking for opportunities to develop solutions to achieve the required goals using Dynamics CRM and/or .NET/Microsoft SQL Server technologies.

With experience in Application development (Microsoft Dynamics CRM, .NET), Integration technologies (Microsoft SSIS, TIBCO Scribe Insight), Reporting (Microsoft SSRS, .Net Active Reports), I am confident that I can make a significant contribution to your company.

My greatest strengths are being able to develop applications and provide a full solution to help the business achieve and reach the intended targets and results.

Another key point is my ability to engage with key business stakeholders, senior management and end users to achieve the intended results.

Job History

Safetykleen

Application Developer / Solution Provider
June 2016 -
Present
Brentford, Greater London, United Kingdom

- Working as an application developer supporting the in- house developed contracting system used in 15 countries around the world. (VB.NET, T-SQL)
- Developing solutions and customising out of box features in Microsoft Dynamics CRM 2015 to meet the current requirements of the business.
- Designing SSRS reports and SSIS packages using Kingswaysoft to connect to CRM.
- Writing and modifying custom plugins for Dynamics CRM in C# and VB.net using the Dynamics SDK and XRM framework.
- Developed an account dedupe solution in VB.NET to allow the migration of clean data to Microsoft Dynamics CRM 2015 and Microsoft AX 2012 R2 for UK.
- Enhancement and management of Tibco Scribe Insight integration system used between Dynamics CRM 2015 and Microsoft AX 2012 R2, by writing new DTS packages and enhancing the existing packages to be more efficient and reliable.

- Developed the "SKDocSearch" Web Application (ASP.Net) that is used to search in our company's archive of customer related files. The web application proved efficient for users, saving them many hours of finding and printing invoices, statements and letters of customers.
- Automating the process of price increase on contracts for the European countries to reach countries targets with an estimated value of +500K.

ESKAN ELECTRONICS LIMITED

IT and Application Development

June 2015 - May 2016 (1 year)

London, United Kingdom

- Analysing the business needs, designing and planning the solution, coding and implementing the main in-house management system using SQLserver 2012, Visual studio 2013 (VB.net), Devexpress 2014 add-on for better user experience.
- Modified the in-house system to be ISO9001 compliant.
- Resolving IT issues and providing end user support for the company staff.
- Designing manuals, datasheets and brochures for products.

Stones S.A.R.L

Import Coordinator

December 2011 - June 2015 (3 years 7 months)

Raffic Salloum Street, Downtown Beirut, Lebanon

- Part time job as import coordinator, working at same time morning full time job at Consolidated Group for Industry and Commerce (COGICO).

Consolidated Group for Industry and Commerce

System Developer/ Domain Administrator

December 2010 - November 2014 (4 years)

Beirut, Verdum, Rashid Karame Street, Magnolia Building 3rd floor

- Working as application developer, managed to transfer the old software for Stock and Accounting from Cobol and FoxPro to Visual Basic and MSSQL Server.
- Changed the manual process of merging data files used to centralise the data in the head office to online data replication between branches and our head office using SQL Server replication. This improved the reporting process and quick follow up on customers' requests and their financial situation.
- Developed the Payroll system used in the company along with its accounting part that complies with the Lebanese financial laws.
- Developed financial system, Daily Cash and Checks operations programs. This significantly helped the company avoid overdraft charges and debts and guarantee the presence of funds to cover the company financial commitments.

Informatica Computer Solutions

Customer Support

September 2008 - November 2010 (2 years 3 months)

Beirut

- Working as a computer technician where I was responsible for troubleshooting computers, networks and internet related problems.
- Responsible for supporting several companies and leading banks.
- Installing and configuring Microsoft windows server 2003, group security policy, group policy management, exchange server 2003 and Creating and administrating domains.
- Troubleshooting any computer related problem hardware, software and printers.
- Installing and maintaining Wireless Access Points and routers and providing Wireless Internet Services.
- Developing applications using VB.net and Microsoft SQL server.

Education

Nabatieh Technical Academy (Lebanon)

Technical Studies Degree:

Computer and Information Technologies and Support Services (2005 - 2008).

Characteristics

- Good team worker.
- Able to communicate well with customers and colleagues.
- Good verbal and written skills.
- Can work well under pressure.
- Open to new skills and experiences.

Technical Skills

Programming Languages: VB.Net, C#.Net (WinForms).

Platforms: Windows operating system for PC and Servers.

Databases: MS SQL Server with SQL queries and stored procedures.

Concepts: Networking, Operating systems, MS Office.

Reporting and Integration: SSRS, SSIS, Tibco Scribe Insight, Kingswaysoft Connectors.